

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Duane Firman

Confirmation No. 6490

Application No.: 10/624,160

Group Art Unit: 2179

Filed: July 21, 2003

Examiner: Tuyetlien T. Tran

For: *Methods, Systems and Computer Program Products for Correcting Errors in Service Orders*

Date : August 13, 2007

Mail Stop RCE

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO
FINAL OFFICE ACTION DATED MAY 11, 2007**

Sir:

Responsive to the Office Action dated May 11, 2007, please amend the above-identified application as shown.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

Amendments to the Claims begins on page 2 below.

Remarks begin on page 6 below.